5 Daniel Street, Nambour QLD 4560
1800 777 723 | info@p2pqld.org.au
www.p2pqld.org.au

Child Safety Guide - Easy Language

About this guide

This guide explains how Parent to Parent (P2P) keeps children safe. It also tells you how to talk to us if you are worried about a child.

This Guide explains our full Child Safety Policy in simple words. You can read the full policy for all the details.

About us

We are Parent to Parent Association Qld (P2P).
We help people with disability and their families.
We want to make sure children are safe.
We have a Child Safety Handout that you can ask for at any time.

Children's safety

- P2P mainly supports adults with disability.
- Sometimes children might be at the place where we are working. For example, a younger brother or sister might come with their family to a visit.
- Keeping children safe is very important to us.
- If someone tells us they are worried about a child, we will listen and take them seriously.

How we keep children safe

- All staff and volunteers who work with children have a Working with Children Blue Card.
- Everyone learns about child safety.
- Staff follow our Child Safety Code of Conduct.
- Staff work where other people can see them whenever possible.
- We always try to have a parent, carer or another adult with us.
- We never take photos or videos of a child without permission.
- We check our child safety rules every year.

Worried about a child?

If something does not feel right, please tell us.
You do not have to be sure.

You can say:

- "I think something is wrong."
- "I'm worried."
- "I'm not sure, but..."

We will listen to and take your concerns seriously.

Tell us

You can:

- Call us: 1800 777 723 | Monday to Friday, 9am to 4pm
- Email us | info@p2pqld.org.au
- Visit us | 5 Daniel Street, Nambour QLD 4560
- Ask someone you trust to help you tell us.

What happens next

We will listen to you.
We will take what you say seriously.
We will do what we need to do to help keep children safe.

If a child is in danger now

Call **000** first.
Then tell P2P on **1800 777 723**.

Other people who can help

- Kids Helpline – 1800 55 1800
- Queensland Child Safety Services After Hours – 1800 177 135
- NDIS Quality and Safeguards Commission – 1800 035 544
- Police Link (not urgent) – 13 14 44

Talking to these services will not affect how we work with you.