

Planability App Features

The new Planability app makes Plan Management easier by providing Participants and Carers with 24/7 access to all the benefits of Planability on the go. Planability uses real-time technology to show your live budget directly from NDIS.

How do I download the App?

It is available now to download from your Apple App Store or Google Play Store by clicking on the links below.

Apple App Store: <https://apps.apple.com/au/app/planability/id6504214135>

Google Play Store: <https://play.google.com/store/apps/details?id=au.com.credsys.planability>

How do I get access?

Once you download and install the Planability App, you can log in using your Planability username and password. If you have forgotten either of these, the App has options to select 'Forgot Username or Password' and you will be able to reset these.

Carers and Support Coordinators can also receive access with Participant consent.

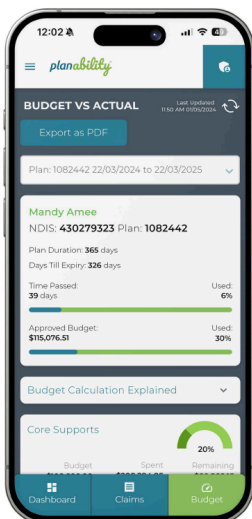
If you do not have access to Planability, or are having difficulty, please contact us for assistance.

How do I use the App?

The app has a helpful User Guide that you can access from the three menu bars in the top left corner. This will guide you through the steps to navigate the app and help understand your plan information.

You can also access the user guide here: <https://credsys.com.au/planability/help/>

Key Features of the App

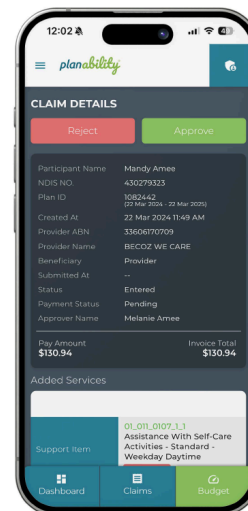


Easy NDIS Budget Tracking

Planability ensures you never lose sight of your NDIS budget and plans. Monitor live spending, track service agreements, and receive important plan notifications to make informed decisions about spending.

Mobile Claim Management

Participants can review and manage claims on the go. View invoices and approve or reject claims with just a few taps, ensuring invoices are processed quickly and accurately.

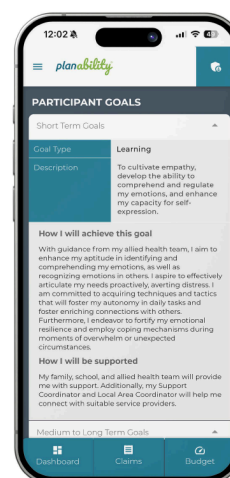


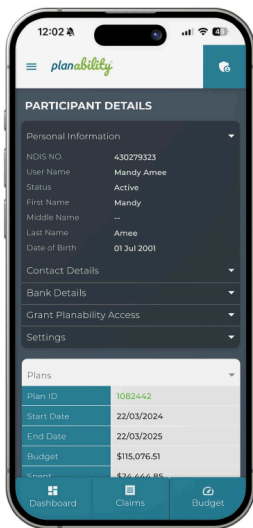
Simplified Login

Set a simple PIN login and use your device to access your Planability account from any location.

Participant Goals

Keep track of participant goals within the Planability app. Direct connections to NDIS automatically update goals after plan reviews.



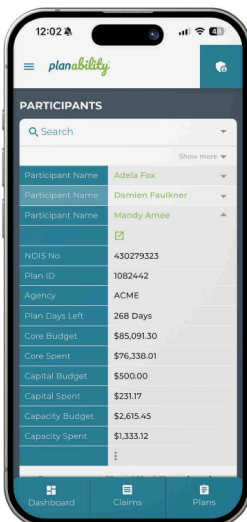
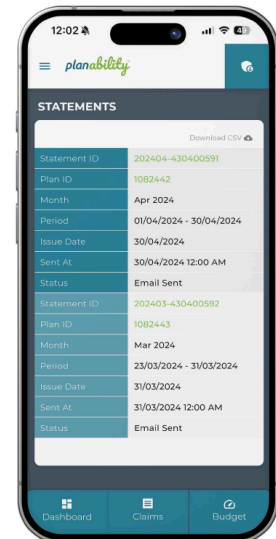


Profile Updates

Manage your Participant profile, update email and security preferences, and notification settings.

View Monthly Statements

Receive and view your monthly statements with a summary of spend, detailed information, and invoices processed during that month.



Carers & Support Coordinators Access

Carers and Support Coordinators can oversee multiple participants within their single Planability login, keeping everything in one place and easily managing claims, plan budgets, and important notifications.