



## Membership Information and Guidelines

### Introduction

Parent to Parent (P2P) is a for-purpose organisation providing information, referral, and support to parents by parents. As a member, you are a P2P Ambassador in your community.

These guidelines provide you with information to positively promote P2P in your community.

As per the requirements of an Incorporated Association, we hold \$20,000,000 in Public Liability insurance.

**Mission:** To listen, with respect, to people with a disability and their families, and support them to achieve their goals.

**Vision:** To create opportunities within the community to empower people with a disability and those who support them.

**Belief** is that 'everyone deserves a PATH to a bright and inclusive future'.

**RICH** values are respect, inclusivity, commitment, and honesty.

As a member, you are a P2P Ambassador in your Community.

### Eligibility

Membership is open to people with disabilities, parents, guardians, caregivers, and other family members of people with disabilities.

### Process

Once the Membership form has been submitted, it requires approval from the P2P Board.

Member details are entered and stored in a password-protected Database.

Once the application has been approved, the applicant is notified of their acceptance via email, and information is provided about the work we do.

## Rights and responsibilities

### Members:

- must align with and agree to respect the Mission, Vision, and Values
- are asked to interact and speak respectfully with staff, volunteers, and other members to ensure a culture of inclusiveness and a positive environment.
- must adhere to policies, and guidelines
- must honour the confidentiality of shared information to protect the privacy and trust of staff, volunteers, and other members.
- are encouraged to actively participate in events, initiatives, surveys, and opportunities to provide information and feedback
- must raise issues early and contact P2P directly with any concerns
- have the right to receive information positively and respectfully.

## Benefits of Membership

- Access to a supportive community of people with similar interests and life experiences.
- Information about and the opportunity to participate in educational workshops, and training sessions, and have access to information, resources, and referrals.
- Access to a free advocacy clinic run by an Individual Advocate from People With Disabilities Australia (PWDA) which is available online or face-to-face at Woombye.
- Connection to and support from other parents and carers.
- Receipt of consistently provided newsletters, emails, and other information resources relevant to the disability sector and the National Disability Insurance Agency.
- The opportunity to be paid by Inclusion Australia to share your opinion on position papers, and via surveys.
- Have your voice heard and raise issues about things that are affecting you via the [Association Members Have Your Say](#) form or by phone or in person.
- Share your skills, expertise, and time by contributing stories for the newsletter and website.
- Access Planning Alternative Tomorrows with Hope (PATH) planning.
  - A facilitated process that uses graphics to map out a vision of a desirable future for an individual or a group of people. This is something that can be funded from an NDIS plan. Please ask for more information if interested.
  - [Click here for information on PATH](#)
- Take up a volunteer opportunity.
- Share your thoughts on the future direction of P2P work.

## Feedback

We love to receive positive feedback, including suggestions for improvement. You can do this via the [Feedback & Complaints](#) form.

You can tell your friends and family about us and Like us on Facebook <http://facebook.com/p2pqld>

## Complaints

If you wish to make a complaint you can do so by leaving feedback on our website: [Feedback & Complaints](#)

## Ending membership

Your membership of P2P will end either if you request it to happen, or if we tell you that we have decided to cancel it.

## Your decision to cancel your membership

You can let us know you want to end your membership by writing to the Secretary. Your membership will end when the Secretary receives your letter, or on the date you tell us you want it to end. Email the Secretary via [membership@p2pqld.org.au](mailto:membership@p2pqld.org.au)

## P2P decision to cancel your membership

Your membership could be stopped if it is decided that your behaviour is not appropriate within the rules of P2P. This can include:

- Not following the guidelines about being a member that are listed above
- Being guilty of a criminal offence.

## Appealing the Decision

If you disagree with the decision to end your membership, you can contact the CEO to ask for more information or to talk about your concerns.