

What does Reasonable and Necessary Mean?

What do we mean when we talk about the NDIS reasonable and Necessary criteria and why would we be asking you to consider this criteria for an item or supports?

When deciding what to buy or which supports you want to get with your NDIS funding you need to consider the following things:

| Question | Yes/No |
|---|--------|
| <p>1. Is the support an NDIS support and it is not listed as a support the NDIS cannot fund? What does NDIS fund?</p> | |
| <p>2. Will the support help you to pursue the goals in your NDIS plan?</p> | |
| <p>3. Is the cost of the support reasonably priced and is it the best value for money compared to other supports?</p> | |
| <p>4. Can you afford the support within your approved NDIS budget? Remember, your funding needs to last the entire period of your plan.</p> | |
| <p>5. Will the support help you find or keep your job, help with your education, improve how you connect to your local community and improve the relationships you have with family and friends? It should not replace supports that would usually be provided by family, friends and within your community.</p> | |
| <p>6. Is the support something that should be funded by the NDIS? Some supports may more appropriately be funded by other government services instead. For example, dental, health or hospital services, education, housing and public transport.</p> <p>Note: the NDIS will fund some supports, such as disability-related health services, where they are part of the participant’s daily life and result directly from the participant’s disability. Remember, all communities should have facilities and activities that are inclusive and accessible to people with disabilities.</p> | |
| <p>7. Will the support help you to participate in activities with friends and other members of your community, or help you to find or keep a job?</p> | |

Supports that are not NDIS supports

The NDIA has released a document that contains a list of supports that are unable to be claimed from NDIS funding.

This means that any supports listed are unable to be claimed from your funding, even if it has been recommended to you, or you have agreed to the other questions in this checklist.

You can learn more on the NDIS website:

<https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund>



If you answer **yes** to all these questions, the support is likely to be a good use of your funding, and you can let us know you are happy to claim the item or support from your NDIS funding.



If you answer **no** to any of these questions, you may like to look at other support options or discuss with the NDIA before you choose to proceed.

We will sometimes email you and ask if you have considered the NDIS Reasonable and Necessary Criteria for the item or support you would like to claim.

This is to make sure that you have the information you need to make an informed choice. It can be confusing as some questions may not have a yes or no answer, or you can still be unsure.

If this happens you can give your support coordinator, LAC or NDIS a call and discuss your concerns with them.

Other places you can check for information:

Learn about supports that are NDIS supports and those that are not NDIS supports

<https://ourguidelines.ndis.gov.au/would-we-fund-it/what-does-ndis-fund>

Check the NDIS guide '[Would we fund it?](#)'

This has helpful examples for some common questions like sensory items, ipads, medicine, gym fees etc.

Watch this video about [Reasonable and Necessary Supports](#)

Have a read of the [Using your NDIS plan Guide](#) or the [Easy Read](#) version

Try to complete the NDIA's Easy Read [understanding your support checklist](#)