



## Membership Guidelines

### Being a member of P2P

Our members are the Parent to Parent (P2P) Community Ambassadors.

Everything we do gives members the information to speak well of the organisation in the communities where they live and interact.

We are required to advise you that we hold public liability insurance in accordance with the requirements of being an Incorporated Association.

To become a member, applications must be received and accepted by the P2P Management Committee.

At P2P our management and staff conduct themselves according to the organisation's agreed behaviours. They are shown in every aspect of the work that we do.

We ask that you also show these behaviours when you work with us.

As a member, you are encouraged to:

- value your membership of P2P
- have confidence in, and show a commitment to, P2P
- speak well of P2P and our staff
- be respectful and open with the people you interact with when working with P2P
- raise issues early and contact P2P's CEO with any concerns
- use respectful language and behaviours when sharing information with others
- have confidence in our demonstrated ethics, beliefs, and trust in the strength of people with a disability.

As a member, we offer you the opportunity to:

- be a valued member of the P2P community
- have confidence in P2P's demonstrated ethics, beliefs and trust in the strength of people with a disability
- be supported by P2P around your individual needs
- receive information in a positive and respectful manner.

## Member benefits

As a member, you are able to access:

- up to date and current NDIS information
- Planning Alternative Tomorrows with Hope (PATH) planning. A facilitated process that uses graphics to map out a vision of a desirable future for an individual or a group of people. This is something that may be able to be funded from an NDIS plan. Please ask for more information if interested.
- webinars, events, and training
- information about our events before anyone else
- the option to participate in focus groups or sounding boards to share your knowledge and experience
- member newsletters about what's happening at P2P, local events, opportunities and other useful information
- member information emails about the NDIS and other disability related topics
- support to have your voice heard and to raise issues about things that are affecting you using our online or face to face options <https://p2pqld.org.au/have-your-say/>

Ways you can be involved:

- Share your opinion on position papers
- Complete surveys on a range of topics
- Contributing to future directions for P2P
- Telling your friends and family about us.
- Like us on Facebook <http://facebook.com/p2pqld>

## Complaints

If you need to make a complaint you can do it by leaving feedback on our website:

<https://p2pqld.org.au/feedback/>

## Ending membership

Your membership of P2P will end either if you request it to happen, or if we tell you of our decision to cancel it.

### Your decision

You can let us know you want to end your membership of P2P by writing to the Secretary. Your membership will end when the Secretary receives your letter; or on the date you tell us you want it to end.

### P2P decision

Your membership could be stopped if it is decided that your behaviour is not appropriate to the rules of P2P. This can include:

- Not following the guidelines about being a member that are listed above
- Being guilty of a criminal offence.

### Appealing the Decision

If you don't agree with the decision to end your membership, you can contact the CEO for more information or to talk about your concerns.